

Refund Policy

Due to the flexibility we offer when you book into a trial we do not offer refunds once you have booked the term.

If you believe you have extenuating circumstances please feel free to contact us. However it will remain at the club's discretion as to whether a refund is issued.

Injury or serious illness resulting in prolonged absence

Credit for the following term will be 'normal' protocol. However, a Drs note might be required.

Moving house

Let us know before the term starts to arrange an early finish date. Once term payment has been made refunds will not be processed.

Notice period

For general gymnasts who pay termly we do not need a notice. We just ask that you let us know at the end of the term that you will not be returning.

For advanced groups we will need to know before the 20th of the month of any changes or cancellation for the following month.

All refunds are subject to a platform fee charge and can only be refunded to the card the payment was paid from. If you have paid in cash, it will be your responsibility to collect the refund from the reception. If the refund is due to a mistake on our behalf you will not get charged a platform fee.